



The following are areas that will reveal the state of the operation of a business. Furthermore, you will better understand the risks of the gaps and the potential of any opportunities being overlooked.



Daily Management Practices

Ongoing performance closely monitored and handling of abnormalities.



Equipment Condition

Cleanliness, reliability and maintenance records.



Human Capital

Workforce age, and skills.



Lean Maturity

Evidence of continuous application of the principles and tools.



Leadership

Level of trust, credibility, and respect of staff towards leaders.



Supply Chain

Measurement and management of supply base performance.



Operational Performance

Historical performance in key aspects of the operation (Safety, Quality, Delivery/Service, and Cost)



Culture

Culture identity evident and engaging of employees.



Inventory Management

Efficient utilization of inventory resources to fulfill commitments.



Procedures

Robust documentation of processes and best practices. Elimination of dependency on tribal knowledge.



Strategic Management

Process to review business level metrics and deploying the leadership team's vision to the employees' level to engage them.



Sales & Operations Planning

Continuous process for balancing demand, capacity, and resources.